IPLDK 20

LG have extended the IPLDK portfolio down to the SME customer with the IPLDK 20. This brand new platform replaces the GDK16 and supports a wide array of features and applications, normally associated with far bigger products. IPLDK is also a converged platform, providing the ability to deploy remote IP endpoints and supporting IP trunks for networking to other LG platforms .

KEY FEATURES

VOIP

Customers can benefit from the cost savings of implementing VOIP services on the IPLDK 20. Whether it be via IP trunks between office or remote/mobile workers via IP extensions the IPLDK can deliver.

Mobile Extension

Mobile handsets can registered to the desk phone. Any DDI calls to the desk phone will automatically route to the mobile phone wherever the user is. Users can place callers on hold and even transfer back into the system.

Call Recording

User can benefit from cost effective call recording on the IPLDK 20. Using a simple USB connection between a 24 button handset and the user's PC the intuitive Call Recording software can be used, on demand, to record inbound calls. User's may even set the Call Recording application to attribute a cost to these recorded calls and bill their customers accordingly.

Flexible capacity

With up to 8 lines and 24 extensions the IPLDK 20 has the ability to cater for the needs of many different SME customers.

Hot Desk

It is not only large enterprise customers who have staff that who are not permanently office-based. With the Hot Desk feature SME customers can reduced the amount of hardware that they need to provide where they have mobile staff. Users simply log into a dummy extension when in the office and log out when they leave.

CTI

ipLDK 20 can cater for all CTI requirements. Whether through the ez PHONE application from LG or 3rdParty Applications from OAK or NMS the IPLDK 20 has it covered.

SPECIFICATIONS

- **Up to 16 Lines:**
  - **8 x ISDN**
  - **4 x Analogue**
  - **8 x IP**
- **Up to 24 Extensions:**
  - **22 x Digital**
  - **20 x Analogue**
  - **16 x IP**
- **Optional, integrated Voice messaging**
  - **3 Channels**
  - **200 minutes storage**
  - **Additional Music On Hold channel**
- **VOIP:**
  - **Up to 8 channels**
  - **Voice compression:**
    - **G.711/G.729A/G.723.1**
  - **VoIP protocol: H.323 Revision 2**
  - **Fax Switching: T.38**
  - **Echo Cancellation: G.168**
- **500 System speed dials**
- **500 Personal speed dials (100 per user)**
- **10 Hunt Groups**
- **End-user PC-based administration**

Crane Telecommunications Group Ltd
1 Clayton Manor
Victoria Gardens
Burgess Hill
West Sussex RH15 9NB
t: 08708 506507
f: 01444 872595
e: lg@cranetel.co.uk
w: www.cranelg.co.uk

Life's Good LG

This document is for general guidance purposes only. The information contained in this document is valid as of the date of its publication and is subject to change without notice.
Crane Telecommunications Ltd assumes no responsibility for any errors or omissions in this document that result in your misunderstanding.
Copyright 2005,
Crane Telecommunications Group Ltd.
All rights reserved